

chenal

Based on Nursing Home Compare - Survey Deficiency

Provider Number	Nursing Home Name	Street
045288	CHENAL REHABILITATION AND HEALTHCARE CENTER	3115 S BOWMAN ROAD
045288	CHENAL REHABILITATION AND HEALTHCARE CENTER	3115 S BOWMAN ROAD
045288	CHENAL REHABILITATION AND HEALTHCARE CENTER	3115 S BOWMAN ROAD
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Based on Nursing Home Compare - Survey Deficiency

City	State	Zip Code	Phone	Survey Date	Date of Correction
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	05/16/2010
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	02/03/2012	03/02/2012
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010

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Based on Nursing Home Compare - Survey Deficiency

Deficiency Type	Deficiency Category
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

Deficiency	Scope	Level of Harm
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Pattern	Immediate jeopardy to resident health or safety
Be administered in an acceptable way that maintains the well-being of each resident .	Pattern	Immediate jeopardy to resident health or safety
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from	Pattern	Minimal harm or potential for actual

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	CENTER	ROAD
045288	CHENAL REHABILITATION AND HEALTHCARE CENTER	3115 S BOWMAN ROAD
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LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011

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Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Corridor Walls and Doors Deficiencies

Fire Safety

Emergency Plans and Fire Drills Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

physical restraints, unless needed for medical treatment.		harm
Provide care by qualified persons according to each resident's written plan of care.	Pattern	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Have a program that investigates, controls and keeps infection from spreading.	Pattern	Minimal harm or potential for actual harm
Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Isolated	Minimal harm or potential for actual harm
Provide care by qualified persons according to each resident's written plan of care.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern	Minimal harm or potential for actual harm
corridor and hallway doors that block smoke.	Isolated	Minimal harm or potential for actual harm
record of quarterly fire drills for	Widespread	Minimal harm or potential for actual

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LITTLE ROCK	AR	72211	(501) 228-4848		02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/31/2012	03/02/2012
LITTLE ROCK	AR	72211	(501) 228-4848	01/31/2012	03/02/2012
LITTLE ROCK	AR	72211	(501) 228-4848	02/03/2012	03/02/2012
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	05/16/2010
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/31/2012	03/02/2012
LITTLE ROCK	AR	72211	(501) 228-4848	02/25/2010	03/26/2010

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Based on Nursing Home Compare - Survey Deficiency

Fire Safety

Emergency Plans and Fire Drills Deficiencies

Fire Safety

Electrical Deficiencies

Fire Safety

Corridor Walls and Doors Deficiencies

Fire Safety

Electrical Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Hazardous Area Deficiencies

Fire Safety

Hazardous Area Deficiencies

Fire Safety

Smoke Compartmentation and Control Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

record of quarterly fire drills for each shift under varying conditions.	Widespread	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Isolated	Minimal harm or potential for actual harm
corridor and hallway doors that block smoke.	Widespread	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Widespread	Minimal harm or potential for actual harm
Have a program that investigates, controls and keeps infection from spreading.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Widespread	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Widespread	Minimal harm or potential for actual harm
walls or barriers that prevent	Widespread	Minimal harm or potential for actual

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LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	06/04/2010
LITTLE ROCK	AR	72211	(501) 228-4848	02/26/2010	03/26/2010
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
LITTLE ROCK	AR	72211	(501) 228-4848	01/07/2011	02/06/2011
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Based on Nursing Home Compare - Survey Deficiency

Fire Safety

Smoke Compartmentation and Control Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

walls or barriers that prevent smoke from passing through and would resist fire for at least one hour.	Widespread	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Pattern	Minimal harm or potential for actual harm
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Store, cook, and serve food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm

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045426	CHENAL HEIGHTS HEALTH AND REHABILITATION CENTER	#3 CHENAL HEIGHTS DRIVE
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045426	CHENAL HEIGHTS HEALTH AND REHABILITATION CENTER	#3 CHENAL HEIGHTS DRIVE
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LITTLE ROCK	AR	72211	(501) 228-4848	02/03/2012	03/02/2012
LITTLE ROCK	AR	72211	(501) 228-4848	02/03/2012	03/02/2012
LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	01/17/2011
LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	12/06/2009

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Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Pattern	Minimal harm or potential for actual harm
Provide necessary care and services to maintain the highest well being of each resident .	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Pattern	Immediate jeopardy to resident health or safety
Keep each resident's personal and medical records private and	Pattern	Minimal harm or potential for actual harm

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LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	12/06/2009
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LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	12/06/2009
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LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	11/06/2009
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LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	02/18/2011
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Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

chenal

Based on Nursing Home Compare - Survey Deficiency

confidential.

Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Pattern	Minimal harm or potential for actual harm
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Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Pattern	Minimal harm or potential for actual harm
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Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
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Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Potential for minimal harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
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Based on Nursing Home Compare - Survey Deficiency

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LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	12/06/2009
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LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	12/06/2009
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LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	01/17/2011
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Based on Nursing Home Compare - Survey Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Fire Safety

Hazardous Area Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread	Minimal harm or potential for actual harm
Store, cook, and serve food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Pattern	Minimal harm or potential for actual harm
Offer other nutritional food to each resident who will not eat the food served.	Pattern	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Widespread	Minimal harm or potential for actual harm
Conduct initial and periodic assessments of each resident's functional capacity.	Pattern	Immediate jeopardy to resident health or safety
Develop policies and procedures for influenza and pneumococcal immunizations.	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Survey Deficiency

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Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Provide care by qualified persons according to each resident's written plan of care.	Pattern	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Have a program that investigates, controls and keeps infection from	Widespread	Minimal harm or potential for actual harm

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LITTLE ROCK	AR	72223	(501) 830-2273	11/06/2009	12/06/2009
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Based on Nursing Home Compare - Survey Deficiency

Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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spreading.		
Provide care by qualified persons according to each resident's written plan of care.	Pattern	Minimal harm or potential for actual harm
Have a program that investigates, controls and keeps infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide care by qualified persons according to each resident's written plan of care.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Potential for minimal harm
Provide activities to meet the interests and needs of each resident.	Pattern	Minimal harm or potential for actual harm
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Pattern	Minimal harm or potential for actual harm
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Isolated	Minimal harm or potential for actual harm
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each	Pattern	Minimal harm or potential for actual harm

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LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	02/18/2011
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LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	01/17/2011
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LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	01/17/2011
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LITTLE ROCK	AR	72223	(501) 830-2273	12/18/2010	01/17/2011
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Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.

Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.

Pattern

Immediate jeopardy to resident health or safety

1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.

Pattern

Minimal harm or potential for actual harm

Hire sufficient dietary support personnel.

Widespread

Minimal harm or potential for actual harm

Make sure menus meet the resident's nutritional needs and that there is a prepared menu by which nutritious meals have been planned for the resident and

Pattern

Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Survey Deficiency

045426

CHENAL HEIGHTS HEALTH AND
REHABILITATION CENTER

#3 CHENAL HEIGHTS
DRIVE

chenal

Based on Nursing Home Compare - Survey Deficiency

LITTLE ROCK

AR

72223

(501) 830-2273

12/18/2010

01/17/2011

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Based on Nursing Home Compare - Survey Deficiency

Health

Administration Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

followed.

Be administered in an acceptable Pattern
way that maintains the well-being
of each resident .

Immediate jeopardy to resident health or
safety